

# 09. Mobile Devices and Safety-Critical Systems

Blase Ur, April 30<sup>th</sup>, 2019  
CMSC 23210 / 33210



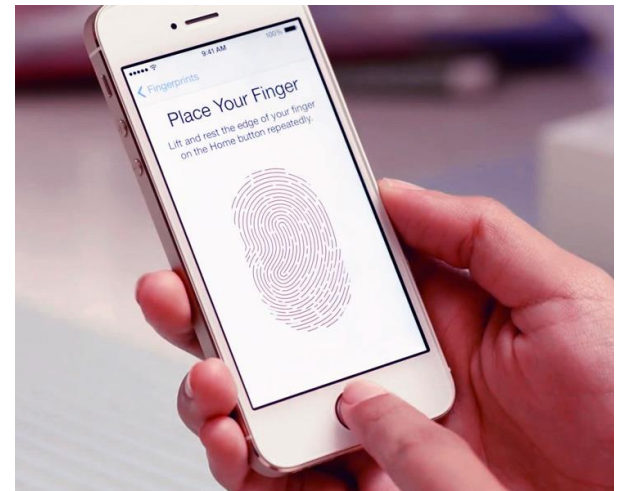
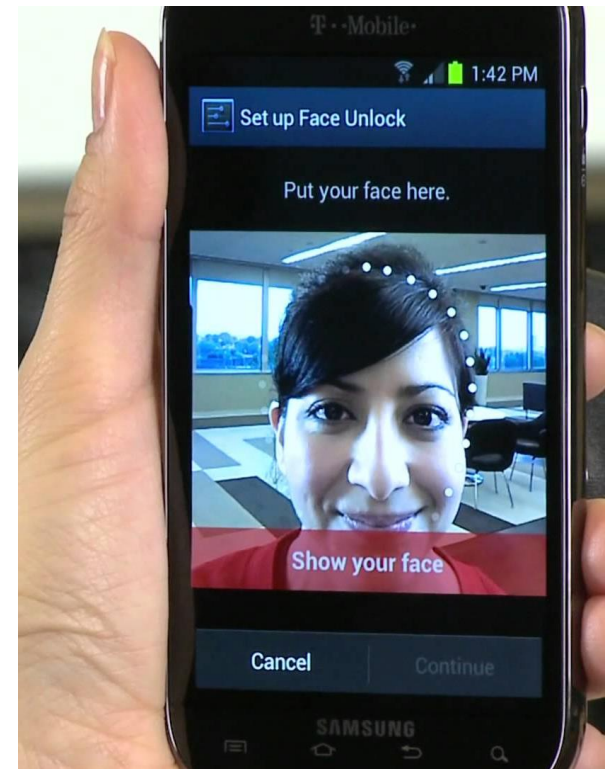
THE UNIVERSITY OF  
**CHICAGO**



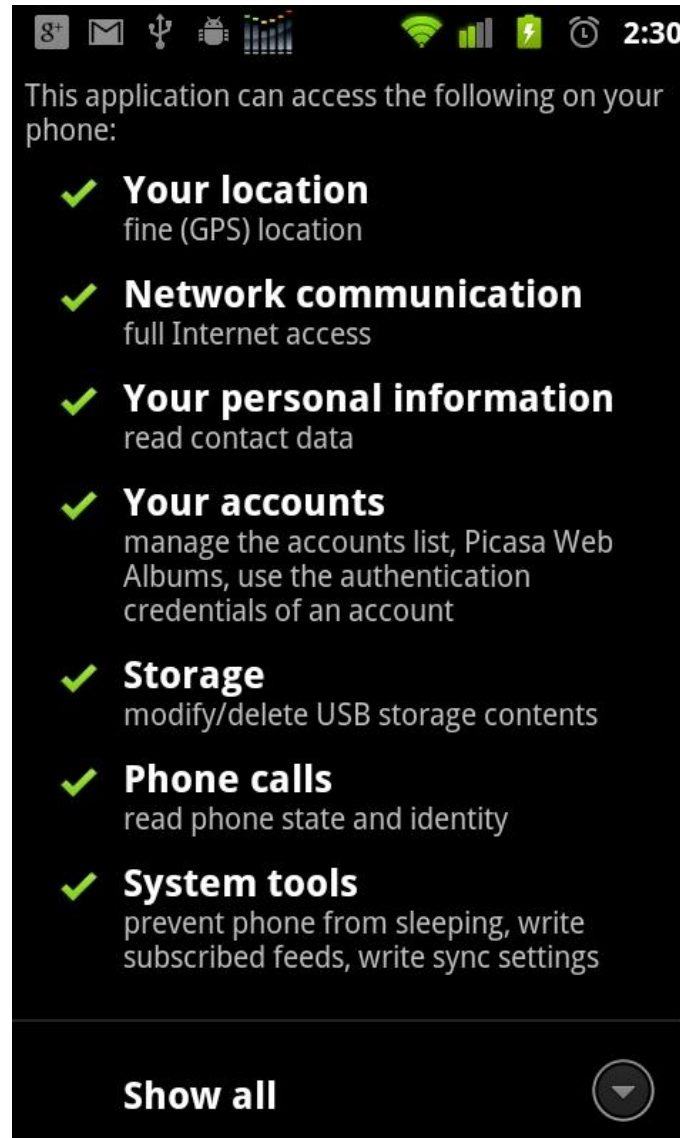
**Security, Usability, & Privacy**  
**Education & Research**

# Mobile Devices

# Authentication



# Permissions Model for Apps



# Phones in the Legal System

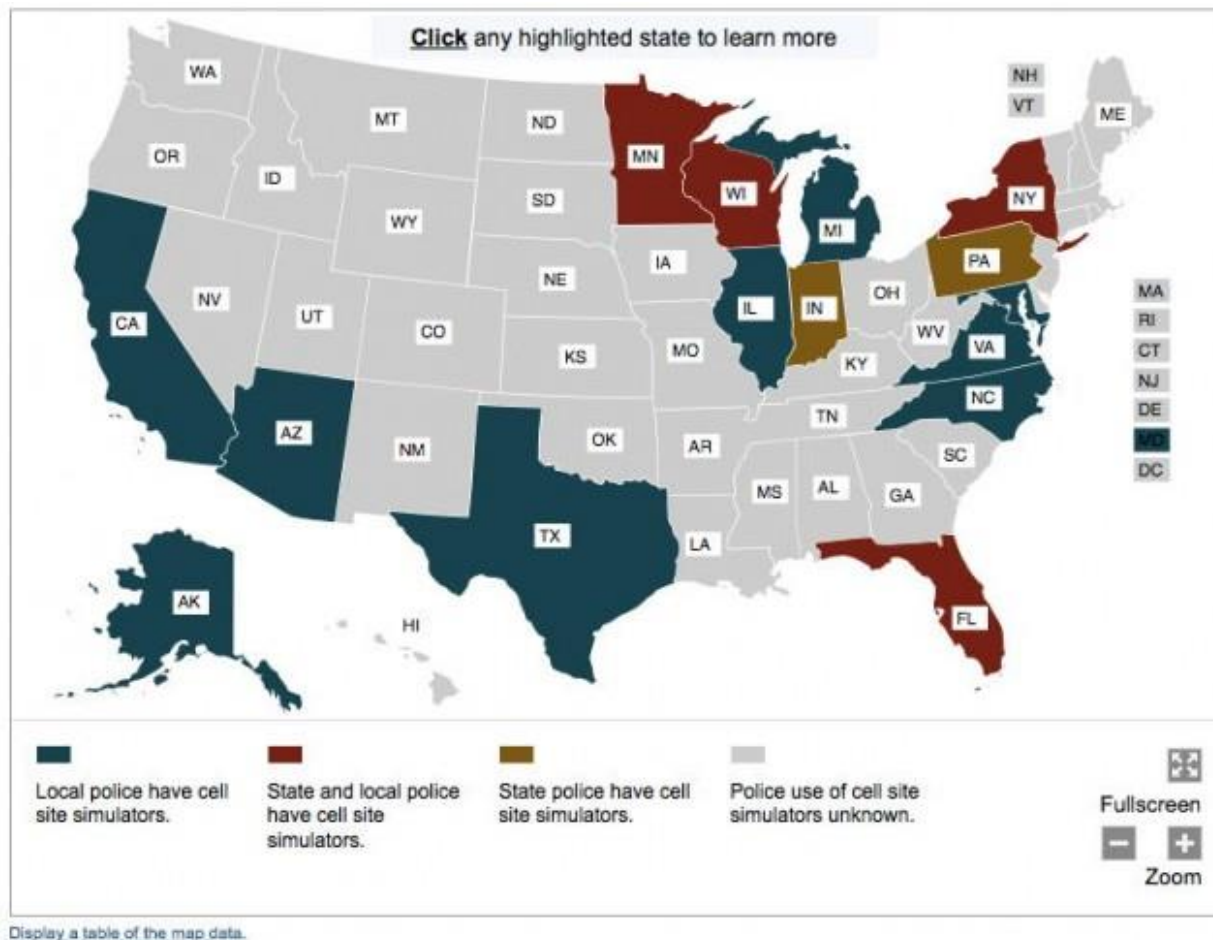
- Riley v. California
  - SCOTUS 2014
- Unanimous ruling that **warrantless** search of a phone during an arrest is unconstitutional

# Mobile Devices

- What are some other key security and privacy challenges for mobile devices?
  - Tracking for advertising
  - Tracking using MAC address
  - Tracking using accelerometer
  - Lack of desktop-based tools
  - Authentication of telephone networks

# Mobile Devices

- Stingrays (cell site simulator)



# Safety-critical devices



# Cars

<https://www.youtube.com/watch?v=oqe6S6m73Zw>

<https://www.youtube.com/watch?v=3jstaBeXgAs>

# Meta-issues with car privacy/security

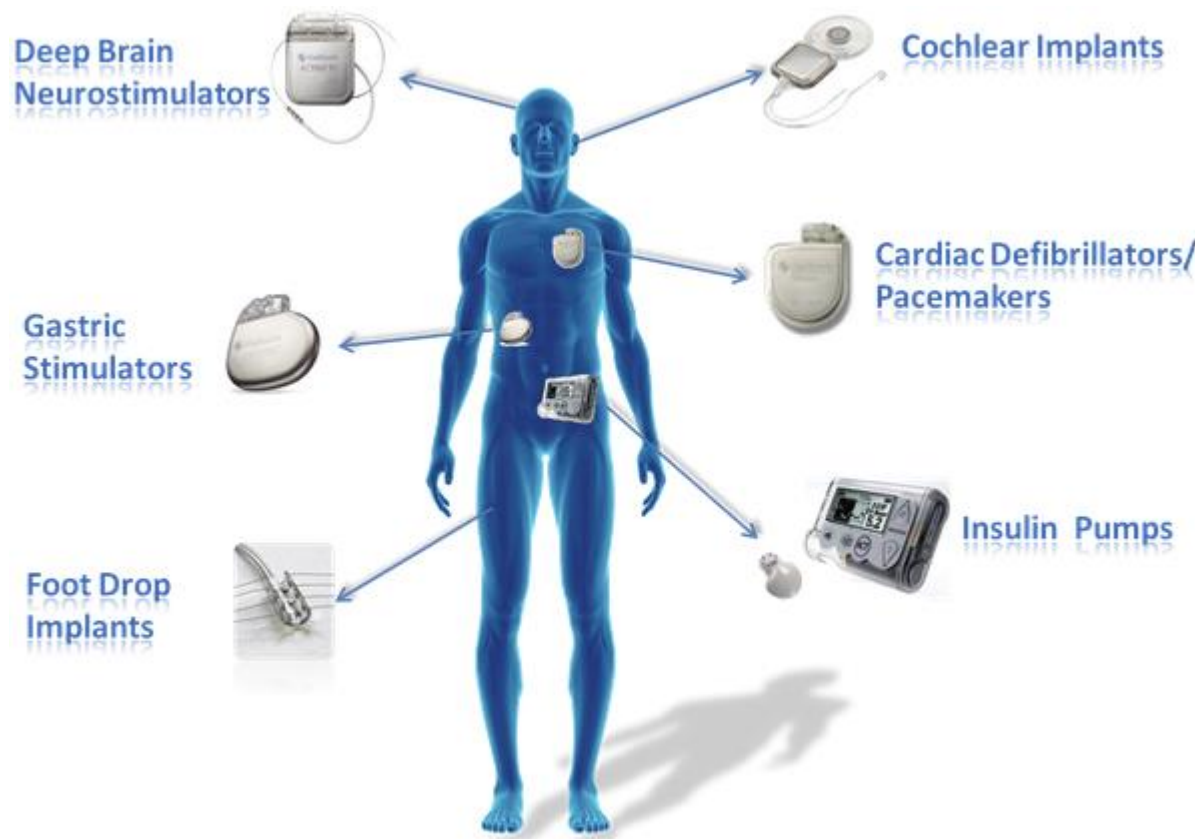
- Why are our cars run by computers?
- Why are we connecting our cars to the Internet?
  - Rich media content
  - Real-time traffic and safety info
  - OTA updates
  - Self-driving cars
  - (Surveillance)
- Are privacy/security issues the same?

# Meta-issues with privacy/security

- Let's answer the same questions for medical devices

# Implantable Medical Devices (IMD)

- Embedded computers
- 350K Pacemakers & 173K Cardiac Defibrillators in 2006

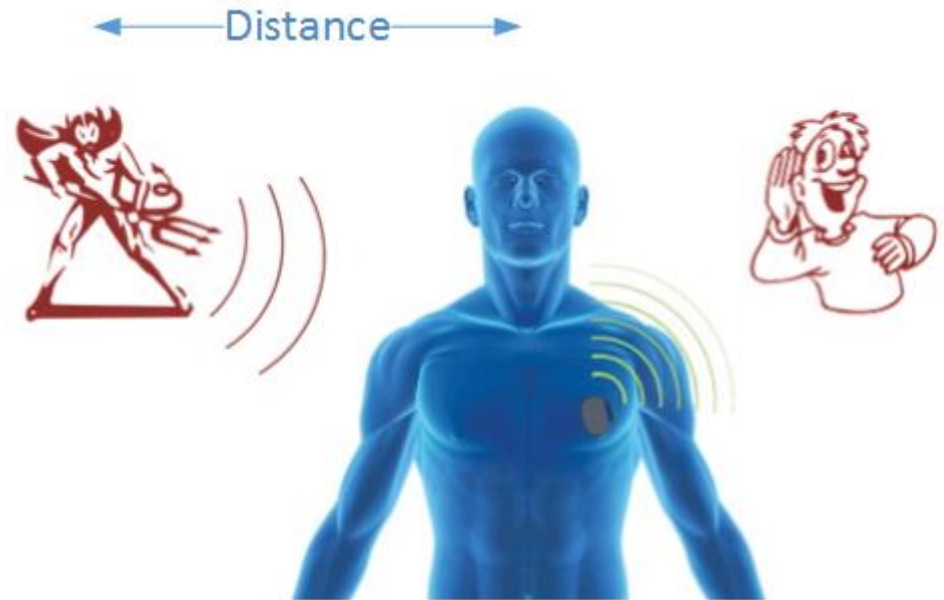


# Operational Requirements

- Possible goals
  - Collect information (diagnostics)
  - Provide information (medical history)
  - Perform medical function
- Disable IMD before conducting surgeries
- Access in emergency situations
- Constraints
  - Limited capacity of battery (replacement = surgery)

# Risks in Medical Devices

- Vulnerabilities
  - Authentication
- Attack Vectors
  - Passive
  - Active
- Risks / threats
  - DoS
  - Changes in configuration
  - Replace medical records -- someone having a different operation
  - Injuries, death



# Hacking Tests (1)

- **2008:** wireless access to a combination heart defibrillator and pacemaker (within two inches of the test gear)
- Disclose personal patient data
- Reprogram IMD to shut down and to deliver jolts of electricity that would potentially be fatal

# Hacking Tests (2)

2011-2012-2013

- Hacking Insulin Pumps



-- insulinpump.com

2013 -- Black Hat /Defcon:

- **“Implantable medical devices: hacking humans”**
  - At 30 feet by compromising their pacemaker
  - Transmitter to scan for and interrogate individual medical implants
  - Security techniques for manufacturers

-- ioactive.com



# Defense Approaches

- How do we achieve resistance to attacks?
  - What are the classes of attacks?
- What can go wrong?
- How do we balance utility and security/privacy?

# Authentication Methods

- Passwords: how to make them available?
  - Tattooed passwords (visible, UV visible)
  - Bracelet
- Biometrics (face recognition)
- Smart Cards
- Touch-to-access policy
- Key-based systems
- Shields
  - Necklace
  - Computational wristband



-- Figures from Denning et al.

# Electronic Medical Records

- Why do we want *electronic* medical records?
- What are privacy/security concerns about electronic medical records?
- How do we mitigate those concerns?

# Designing for Usability



What to do about hazards?





Best solution: remove hazard





If all else fails: warn

Door slams



Please hold  
the door when  
closing.  
Thanks!

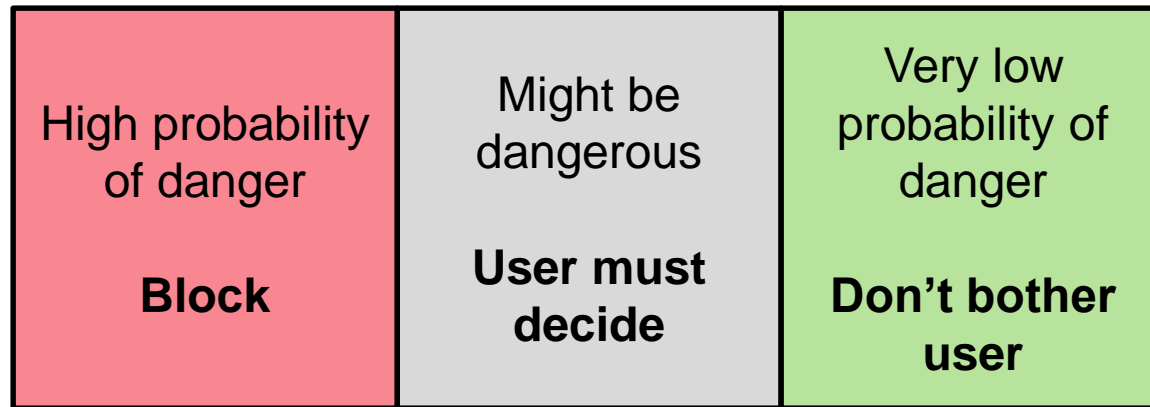
A better  
solution  
would be to  
add a spring  
so the door  
won't slam



ARTS

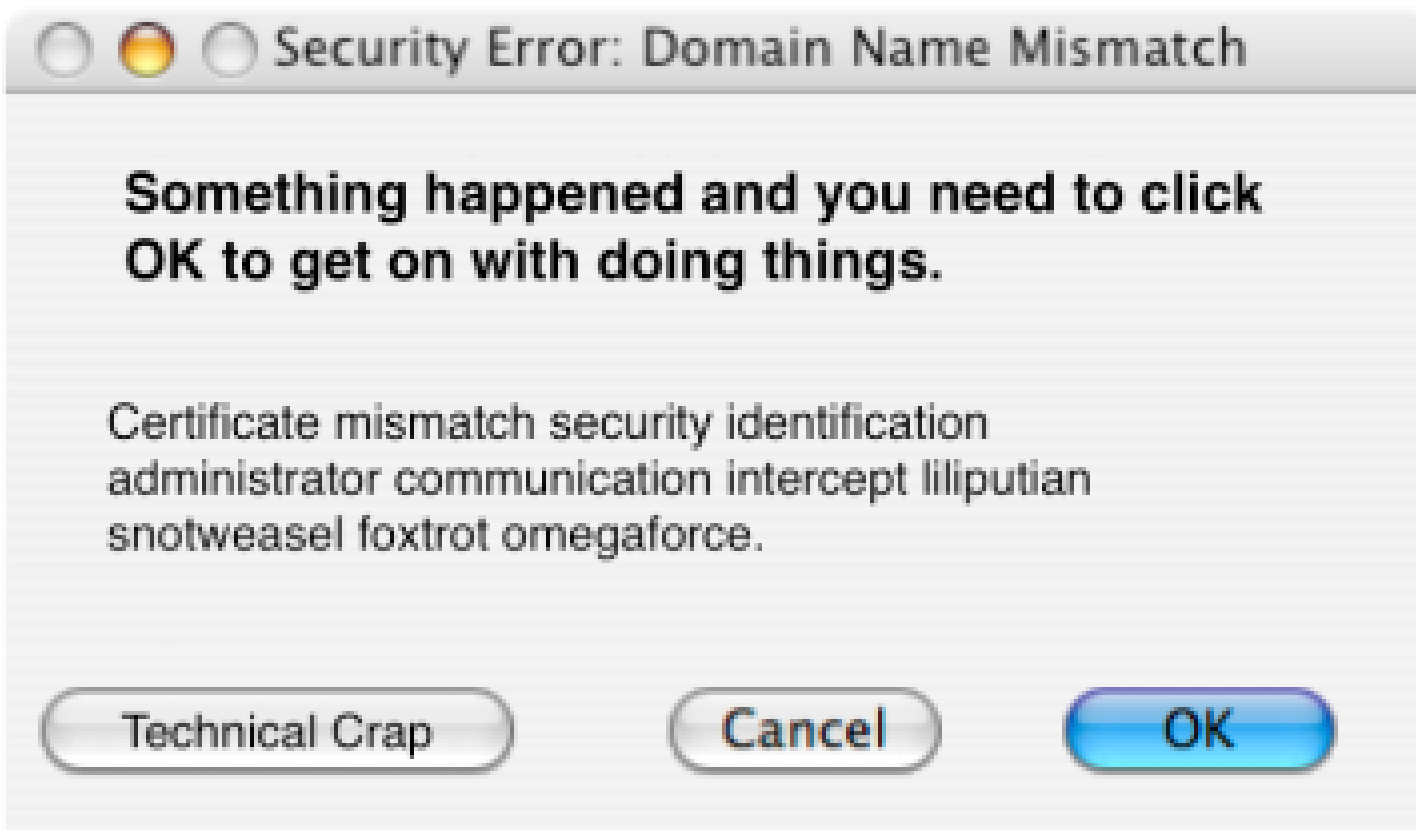


# Support users' decisions



Improve warnings

Help user decide by asking question  
user is qualified to answer



# Bad question

Your web browser thinks this is a phishing web site. Do you want to go there anyway?

Don't go there

Go there anyway



People were  
confused until  
they posted  
instructions



Design communicates function





How do you unplug the sink?



How do you turn on  
this shower?



# Stove layout

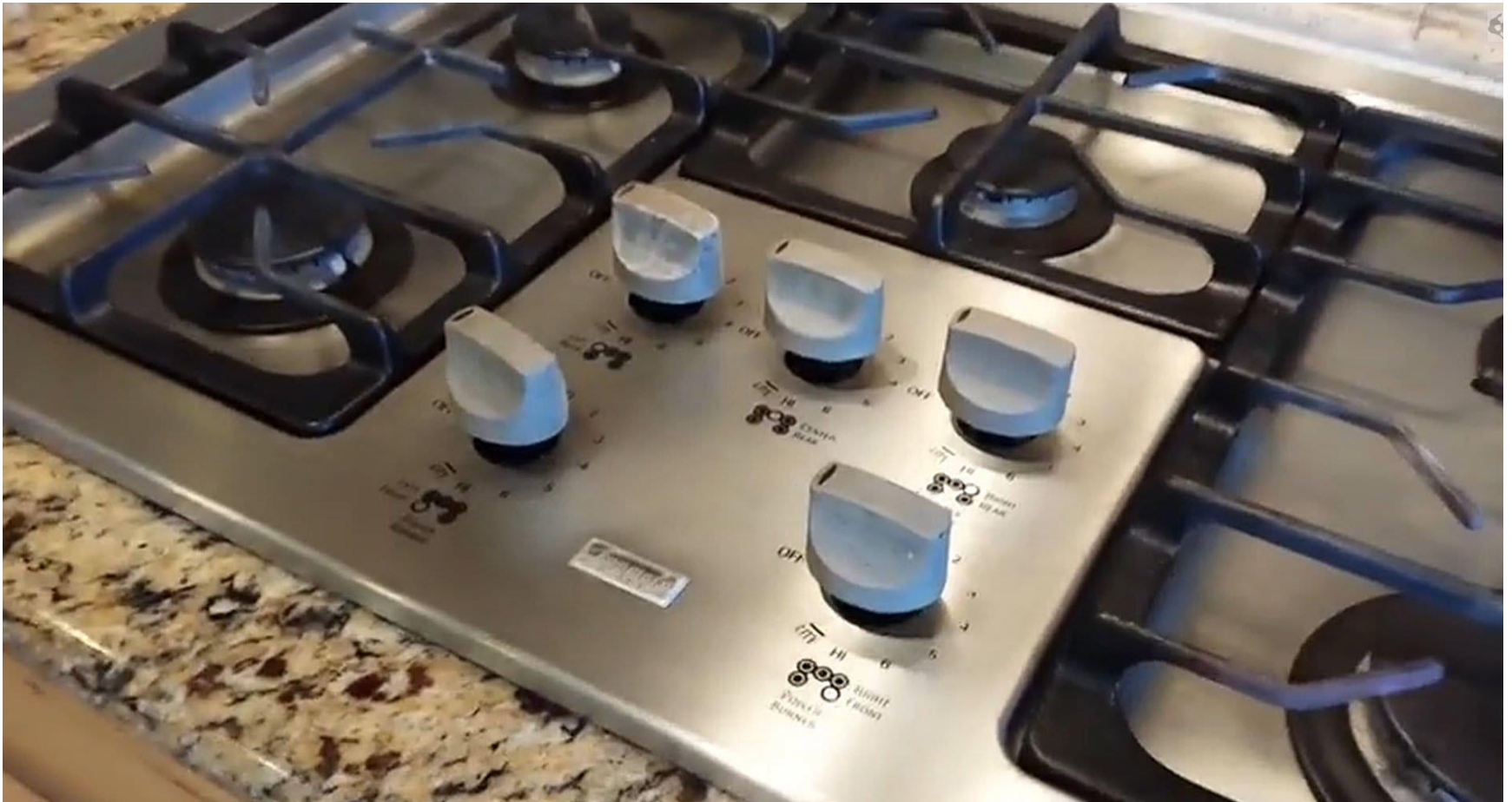


# Stove layout





# Stove layout



# Doors



# Doors



# Doors

